

## **Utility Security Professional Certificate (USP)**

TVPPA, in collaboration with InDev Tactical, offers utility professionals certificate-level training that meets the needs of today's utility security professionals. TVPPA members can now access InDev Tactical's proprietary utility-focused security training through our Utility Security Professional certificate program.

TVPPA developed the Utility Security Professional (USP) to address the growing need from our members to provide the training and knowledge to those individuals who are tasked with protecting their utility. This course is instructed by subject matter experts in law enforcement, physical security, emergency management and utility security.

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### **Instructor Led Class:**

- // Workplace Violence & Active Shooter Preparedness
- // Physical Security Measures (Securing your Facility)
- // De-Escalation Tactics & Negotiation Skills
- // Critical Decision Making
- // Cyber Security Defense
- // Situational/Threat Awareness
- // Infrastructure Security
- // Special Event Security
- // Critical Event Tabletop Exercise Session

## // **Workplace Violence & Active Shooter Preparedness**

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Based on InDev Tactical's ASSIST (Active Shooter & Security Incident Safety Training), this course examines the reality of workplace violence and introduces the skills needed to prevail in a hostile encounter, including the skills needed to identify threats, assess situations and respond effectively.

## // **Physical Security Measures (Securing Your Facility)**

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This two-day course introduces practical methods of enhancing facility security. It establishes a clear understanding of utility security and develops the skills to identify vulnerabilities, recognize potential threats, improve security practices and establish threat countermeasures.

## // **De-Escalation Tactics & Negotiation Skills**

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This training focuses on de-escalating high stress situations where the outcome will be beneficial for the operations and safety of the utility workers. The course includes interpreting body language, looking for signs of aggression, how to speak to someone without escalating an already tense situation into a violent encounter. We will also talk about the benefits of having a working relationship with local law enforcement agencies to help out in certain conditions.

## // **Critical Decision Making**

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In a crisis, the ability to function under stress and duress is essential. Critical decision making provides an effective means of information processing to make timely, informed decisions and choose logical courses of action. This program develops the skills to maintain cognitive and emotional control under stress and overcome crises.

## // Cyber Security Defense

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The goal of Cyber Security Defense is to provide technical and non-technical personnel with the hands-on expertise necessary to defend communication and SCADA networks from cyberterrorism events. After an introduction to cyberterrorism, participants will learn how to protect network systems by survey of the following: planning and preparation of defenses; installation and administration of defenses; hardening network defenses; administration of defenses; monitoring defenses; and testing and modifying defenses – followed by a review of cyberterrorism defenses and emerging trends.

## // Situational/Threat Awareness

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The potential for work-related violence is a reality. Today your office and field staff face the potential of being harmed by another person. Employees face threats from angry customers, zealous protesters, thieves, terrorists, sociopaths, and psychopaths. This training prepares employees to recognize potential threats and signs of pending violence.

## // Infrastructure Security

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This training provides practical approaches to infrastructure security. Attacks on infrastructure assets are happening at an alarming rate. Previous attacks focused on the bulk transmission system. Today, the threat targets every utility, specifically focusing on vulnerable lower-tier electric transmission and distribution systems and gas, water, and telecommunication systems. This session examines the new security environment and methods of enhancing security.

## // Special Event Security

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Recent events-related tragedies have exposed the vulnerabilities of large and small meetings and special events and demonstrated the alarming speed at which disturbances morph into chaos and panic. This session provides the skills to evaluate risks, identify potential threats, and develop an effective emergency response plan.

## // Critical Event Tabletop Exercise Session

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Tabletop exercises are essential elements of security enhancement. By allowing a utility to test its crisis response procedures and identify flaws and gaps, tabletop exercises provide ample opportunities to identify areas that need improvement. In this course, participants will be provided with an overview of tabletop exercises and the tools to organize and execute in-house tabletop exercises.